## PRESENTER'S GUIDE

# "Dealing with Allergens in Food Processing and Handling Environments" 

## Part of MARCOM's Safety, Regulatory and Human Resources Library

## OUTLINE OF MAJOR PROGRAM POINTS

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The following outline summarizes the major points of information presented in the program. The outline can be used to review the program before conducting a classroom session, as well as in preparing to lead a class discussion about the program.

- A food allergen is a normally harmless substance, almost always a protein, which can cause an immediate allergic reaction in people who are sensitive to it.
- This results in their immune system going into "overdrive".
- Scientists are uncertain why some people develop allergies while others don't.
- "Allergies" can present themselves in childhood.
- They also tend to run in families, so genetics may play a role.
- There are nine major food allergens that are known to cause allergic reactions in people, including...
- Milk
- Eggs
- Fish, such as bass, flounder, or cod
- Crustacean shellfish, such as crab, lobster, or shrimp
- Tree nuts, like almonds, pecans, or walnuts
- Wheat
- Peanuts
- Soybeans
- Sesame
- In 2004, the "Food Allergen Labeling and Consumer Protection Act" identified eight of the above foods as common allergens.
- More than 160 foods were known to cause allergic reactions at the time.
- But over $90 \%$ of serious reactions were linked to those eight foods.
- In 2023, the Food Allergy Safety, Treatment, Education, and Research Act (FASTER) added "sesame" to the existing list of allergens.
- This Act supersedes the "Food Allergen Act".
- These allergens cause allergic reactions that vary in severity. Reactions can include...
- Mild symptoms, such as hives and lip swelling.
- Severe symptoms, such as anaphylaxis, which can result in shock and even fatal respiratory problems.
- Other allergic reactions can include...
- Flushed skin or a rash.
- Tingling or itchy sensation in the mouth.
- Swelling of the face or tongue.
- Vomiting, diarrhea, and abdominal cramps.
- Coughing or wheezing.
- Dizziness or lightheadedness.
- Swelling of the throat and vocal cords.
- Difficulty breathing and even loss of consciousness.
- Food allergies are sometimes confused with food intolerances.
- But the two are very different.
- A food allergy affects the immune system.
- Even small amounts of the offending food can trigger a host of allergic symptoms.
- People with food intolerances...
- Cannot properly break down certain foods.
- Do not have an immune system reaction.
- It is estimated that up to $20 \%$ of the world's population may have a "food intolerance." This inability to break down foods can be due to...
- Enzyme deficiencies... such as having no lactose enzymes to break down the lactose found in milk and other dairy products.
- Having adverse reactions to naturally occurring chemicals in foods or additives.
- As with food allergens, there are a number of foods that people can have an intolerance to, including...
- Dairy products, like milk, cheese and yogurt.
- Chocolate.
- Eggs, particularly "egg whites".
- Flavor enhancers such as MSG.
- Food additives, such as preservatives and dyes.
- Strawberries, citrus fruits and tomatoes.
- Wine, particularly red wine.
- People with food intolerances may experience nausea, abdominal pain, diarrhea, and bloating.
- While these symptoms are unpleasant, they are usually not life-threatening.
- The presence of food allergens in the food supply chain is a serious concern for people suffering from food allergies.
- It is also a major issue for the food industry itself.
- With so much at stake, people with food allergies must be vigilant in determining what ingredients are in the foods they eat.
- It can sometimes seem like foods that contain the allergens they can't tolerate are everywhere.
- To keep people with food allergies safe, it is very important to avoid "cross-contamination" between allergen and non-allergen foods and food ingredients.
- This must start with farms and continue through food processing plants.
- Then it must continue through grocery stores and restaurants.
- Cross-contamination happens when an allergen protein is transferred directly to another food or a "food-contact surface".
- Cross-contamination can occur a number of ways on a farm, including...
- Trailers that are used for both peanut and produce harvests.
- Eggs that are cleaned, graded and sorted on tables where ready-to-eat produce is also processed.
- Soy and wheat that is harvested, stored, or transported using the same farm equipment.
- Nut trees drop nuts into fresh produce that is stored uncovered in vehicles or containers that are parked under the trees.
- Fish and other seafood that is harvested and transported on the same truck as fresh produce.
- Cheese and other dairy products are improperly stored in coolers.
- When food that is in community supported "agriculture subscription boxes" that also contain produce and other fresh foods such as eggs.
- There are also a lot of "surfaces" that can come into contact with an allergen during production, processing and packaging, such as...
- Tools.
- Equipment.
- Packing and processing tables.
- Workers' hands.
- Fortunately, there are several things that can be done to help prevent cross-contamination in your environment.
- To start with, you need to know what allergens might be present in your work areas.
- Then you can identify the "risk points" where these allergens could contaminate other food.
- You should make sure that everyone is trained to recognize allergens and where this crosscontamination could occur.
- With this in mind, everyone must implement good handling, storage and transport practices on the farm.
- Specific steps that can be taken to keep your customers safe from cross-contamination include...
- Having effective cleaning and sanitizing protocols in place for equipment and foodcontact surfaces.
- Providing hand-washing stations in all areas.
- Setting up separate packing, processing, and storage areas.
- Posting signage that identifies areas where allergens may be found.
- Designating employee break areas where personal food is stored and eaten.
- Separating allergens from other foods during transportation.
- Food ingredients arrive at manufacturing plants separated and in clearly marked, sealed containers.
- But the facility still needs to make sure that no cross-contamination takes place during the manufacturing process.
- If allergens do end up in food without being listed on the ingredient label, your company could be subject to a product recall for "undeclared allergens".
- Not only could people get sick, a recall could cost a lot of money... and your customers' trust.
- Undeclared allergen recalls happen frequently in food processing and manufacturing.
- Undeclared allergens" were the leading cause of food recalls by the Food and Drug Administration last year.
- This has been true for the last several years.
- So, how does the FDA recommend that you prevent cross-contamination in the manufacturing process? It starts with a facility's basic design. You may need to...
- Use air flow controls such as a "positive air pressure" environment in the packaging area.
- Install "micro air filtration" systems to prevent airborne allergen particles from getting into allergen-free zones.
- Allergen cross-contact can also be avoided by:
- Isolating production lines that process allergens in separate rooms or buildings.
- Keeping specific facilities, processing and packaging lines and equipment. reserved for "allergen-free production"
- Designing traffic patterns in a facility to prevent allergens from coming into contact with other foods.
- Other measures that the FDA requires in certain situations to prevent cross-contamination include...
- Providing partitions, covers and "catch pans" to protect unpacked products.
- Implementing a production schedule that separates the manufacture of allergen-containing products from non-allergen-containing products.
- In some cases, production lines must be shared and produce both allergen and allergen-free products.
- In these situations, processing allergencontaining products last can help to prevent cross-contamination.
- Separately cleaning utensils and tools that are used in the production of allergen-free foods and storing them away from other equipment can also help keep finished food products allergen-free.
- While your facility's design is important, employees also play a crucial role in preventing allergen crosscontamination.
- Workers should change out their hats, gloves, and other protective clothing frequently, so they don't become carriers of dust and seeds.
- Employee movement can be restricted between allergen-free and allergen areas of a plant.
- That way, once an employee leaves an allergen-free area and crosses into an allergen-containing area, they aren't permitted to return to the allergen-free room.
- The FDA requires that employees check the labels of incoming ingredients for accuracy.
- This makes sure foods are stored and handled properly on the production floor.
- The food packages must also be checked for damage or leakage.
- Colorful tags should be attached to all allergen-containing foods so that they can be easily identified.
- Once the ingredients have cleared the receiving process, allergen-containing foods and non-allergen foods must be kept in different storage rooms or on different shelves in secure bins or containers.
- Allergen-containing foods should always be kept on lower shelves to avoid spillage or leakage onto non-allergen foods.
- All of your safeguards won't protect your customers from food allergens if your facility isn't spotlessly clean.
- Without proper cleaning procedures, food allergens can get out into the air as dust particles or hide in the nooks and crannies of your food processing equipment.
- That's why the Food and Drug Administration (the FDA) recommends that facilities that manufacture and handle food create written "Sanitation Standard Operating Procedures" (SSOPs) that are used for allergen management.
- This "cleaning plan" should include practices and processes that will help to ensure that your facility can prevent allergen "cross-contact."
- The Sanitation Standard Operating Procedures should include:
- What needs to be cleaned, and how often.
- The specific methods, chemicals, concentrations, temperature set-points, solution flow rates and other critical factors for each cleaning task.
- Requiring the use of fresh cleaning solutions when moving from one area or type of equipment to another, rather than reusing solutions.
- Using swabs to test rinse water for the presence of allergens.
- How dirty equipment awaiting cleaning should be segregated, isolated and held.
- How clean equipment and work areas will be protected from recontamination.
- It's important that a food processor's sanitation control program can be verified by analyzing samples from a number of different areas, pieces of equipment and clothing for the presence of allergenic food residue including...
- Hand-held tools.
- Clothes such as aprons or gloves.
- Equipment surfaces.
- Rinse water.
- "Push-through" materials, ingredients and final products.
- The best way to make sure all of this gets done is to create a "Cleaning Check List".
- This should list all of the equipment where allergen build-up could occur or residual allergen proteins could be trapped.
- Your list should include conveyor belts, fillers, mixers, silos, bulk tanks, shovels, packaging equipment, hand utensils, scrapers and protective clothing.
- The checklist should specify equipment that should be swabbed both before and after cleaning to determine if there are allergens present.
- If allergen cross-contact is found, you should immediately take the following corrective actions...
- Determine the best cleaning methods to use to correct the problem.
- Conduct a study that compares your procedures with "best manufacturing practices".
- Modify operating procedures as appropriate to eliminate the potential for future problems.
- Retrain all staff in proper food handling and contamination prevention procedures.
- A retraining program will need to be implemented for personnel who collect samples and perform analyses.
- In-house testing should be periodically verified by an independent laboratory.
- Food labels are on the front lines of helping people with food allergies and dietary restrictions avoid foods that will make them sick.
- Manufacturers are responsible for making sure the right label goes on the right package. The FDA requires that they create labels that ensure:
- Consumers know what they're eating.
- Everyone understands what nutrients a food contains and the specific portions of the nutrients in the food.
- Shoppers can avoid foods that don't agree with them or that they are allergic to.
- The Federal Food, Drug, and Cosmetic Act requires that the labels of most packaged foods marketed in the United States disclose, in simple-to-understand terms, if they are made with a major food allergen.
- FDA has updated food labeling requirements, so labels have larger and bolder type for important information like servings and calories.
- Sugars must now be listed as "Added Sugars" along with how many grams there are and what percent of the "Daily Value" this represents.
- The major way that the FDA food labeling regulation protects consumers if a food contains any of the nine major allergens is by requiring that this be listed on the label.
- This labeling requirement can be met if the "common" or "usual" name of an ingredient itself already identifies that allergen's food source name, like "peanuts".
- Otherwise, the allergen's food source must be shown in a parentheses following the ingredient name, or shown in a "Contains" statement.
- A "May Contain" statement can also be used on a food label.
- It's important to note that "Contains" and "May Contain" have different meanings.
- "Whey", "egg yolks", and a "natural flavor" that contains peanut proteins have to be listed as ingredients respectively identified as "milk", "egg" and "peanuts" in a "Contains" list.
- But if there is only a chance that allergens could unintentionally be present in a food, either a "May Contain" or a "Manufactured, Processed or Packaged in a Facility Where Allergens Are Present" statement can be used on the label.
- These statements are voluntary warnings and are not defined or regulated, however they are helpful in informing customers.
- A "May Contain" or a "Manufactured, Processed, or Packaged in a Facility" statement alerts consumers that a manufacturer uses the same equipment to make different food products, or that allergens are present in the facility, even if the processing equipment isn't shared.
- For instance, even after cleaning equipment a small amount of an allergen, such as peanuts that were used to make cookies, could be present in crackers also made at the facility.
- In this case, people should be warned of the presence of peanuts with a "May Contain" or a "Manufactured, Processed or Packaged in a Facility Where Allergens Are Present' statement.
- Not all manufacturers use "May Contain" or "Produced in a Facility" statements.
- But if you are looking to safeguard the public and avoid problems, including these statements is a wise thing to do.
- In the near future, the FDA is slated to conduct additional research and propose a standardized front-of-package labeling system.
- Most content labels are currently on the back of product packaging.
- This is a promising development since having nutritional labels on the front of foods will help people quickly assess if the product contains allergens and how "healthy" foods actually are.
- Food allergens are almost always a protein and are harmless to many people.
- For 6\% of adults and children in the United States, food allergens are a serious problem that can cause their immune systems to produce an "allergic reaction".
- Allergic reactions can range from minor ailments like flushed skin or a rash to life-threatening anaphylaxis.
- There are nine Major Food Allergens, ranging from milk to peanuts.
- Allergen-containing foods must be kept separate from all non-allergen foods in every part of the production and handling process.
- Food packages must be labeled according to FDA requirements, with all of the ingredients listed in an easy-to-understand format.
- Handling allergens in the food industry requires a real "team approach". If everyone works together, consumers can enjoy the foods that they eat safely... every day!

